

**Excellence in  
Tourism**



## **Green Seal Scheme**

**Sustainable Certification for Falklands Islands Tourism**

**Assessment of Actions and Measurement Guidelines**

*for*

**SERVICED ACCOMMODATION PROVIDERS**

Energy and Environmental Sustainability		
Action	Measurement	Score
Uses energy efficient measures	All lightbulbs LED Properties to have at least one heating thermostat Radiators have thermostats Heating and hot water system has working timer Indoor temperature set between 18°C and 20°C Roof insulation has high proportion of recycled material, e.g. rock mineral wool, glass mineral wool, sheep's wool, straw Windows/glass doors double/triple glazed, or use of thermal film	
Mainly uses energy efficient devices	Washing Machine Dishwasher Tumble Dryer Electric Oven Refrigerator/Fridge-Freezer/Chest Freezers Boiler	
Uses green energy	Solar/Wind/Heat Pump/Other - 100% - 80% - 60% - 50% - 40% - 20% - 10% STANLEY PROPERTY	
Runs an electric vehicle	An electric vehicle	
Operate scheme to encourage guests to reuse towels and bedlinen for at least 4 nights	Towels only Towels and bedlinen	
Use linen tablecloths and napkins only	No paper napkins (except for takeaway)	
Provides guidelines for customers about conserving energy and resources	Published guidelines/Customer Notices	

Actively seeks opinions and ideas from guests	Feedback forms/Customer Suggestion Box/Verbal Evidence that good ideas are adapted/adopted	
Responsible Property Statement	Statement of the eco-friendly activities that the property practices, designed to offer visitors a vision of the proactive environmental measures that the property has adopted or aspires to reach	
Contribution to conservation and/or sustainability programmes	Donations and/or other active support of conservation initiatives or sustainability activities in the Falklands	

Waste		
Action	Measurement	Score
Sewage and wastewater discharged safely from property	Details of system, e.g. water treatment system, septic tank, mains drainage Evidence of regular maintenance	
Has a suitable waste separation scheme in place through the premises	Paper/cardboard Glass Aluminium Cans Plastics	
Responsible disposal of recyclable items	Recycling scheme (official or other)	
Other waste management practice	Glass crusher Can crusher Other (specify)	
Disposes of hazardous waste responsibly	Building materials, e.g. plasterboard, asbestos, paint pots etc. Batteries/car batteries Electronics, white goods, printer cartridges	
Composts perishable food waste	Compost heap/bin	
Does not use individual breakfast items	Evidence not purchased	
Does not use individual complimentary toiletry items	Evidence not purchased	

<b>Water</b>		
<b>Action</b>	<b>Measurement</b>	<b>Score</b>
Takes measures to reduce water use in showers and toilets	Dual flush toilets and/or urinals Maintenance schedule to monitor and repair leaks (taps, showers, cisterns, hoses) Notices to customers to use water sensibly	
Uses rainwater for irrigation purposes	Water butts/rainwater harvesting tank	

<b>Health and Safety</b>		
<b>Action</b>	<b>Measurement</b>	<b>Score</b>
Local and immediate surroundings are safe, inside and outdoors	No broken fences No rubbish Site kept attractive and tidy No trailing cables	
Health and safety measures published and available to clients	Health and safety measures published and available to customers, e.g. in case of fire and medical emergency	
Enhanced cleaning protocols against COVID-19	Details published on website and at property of enhanced cleaning protocols against COVID-19 and other harmful viruses	

<b>Food and Beverage</b>		
<b>Action</b>	<b>Measurement</b>	<b>Score</b>
Celebrates local and seasonal	Source locally produced/farmed produce that is seasonal wherever possible	
Provides Fairtrade, vegetarian, vegan and organic produce where possible	Source Fairtrade coffee/tea/chocolate Provide good range of vegetarian/vegan options Source organic produce where possible	
Minimises carbon footprint	Initiatives adopted to reduce use of plastic-packaged foodstuffs	
Commits to reduce use of single use plastics	No plastic straws No plastic cutlery No plastic bags No single-use plastic cups Limit availability of single-use plastic drinks bottles Provide beverages in glass bottles/aluminium cans rather than plastic Provide takeaways in recyclable containers Lend/encourage reusable drink bottles for picnics Install drinking water tap for refilling drink bottles	

Purchasing Practices		
Action	Measurement	Score
Eco-friendly household products	Cleaning fluids Toilet paper, kitchen roll, tissues (from managed forests) Office stationery (from managed forests)	
Eco-friendly materials for packed lunches for guests	Takeaway food containers Wooden disposable cutlery Paper napkins Reusable bottles Wax/paper food coverings Reusable food containers (Tupperware)	
Buys in bulk where possible	Cleaning fluids Cereals, tea, coffee, condiments, jam etc Guest amenities, e.g. shampoo, soap provided in reusable containers	
Purchase Falkland Islands' produce where possible	Meat Fish Vegetables and fruit Dairy produce	

<b>Nature, Wildlife and Falklands Culture</b>		
<b>Action</b>	<b>Measurement</b>	<b>Score</b>
Provides information about local nature and wildlife conservation	Interpretation boards/information folders/books and publications	
Provides information about local events	Notice boards	
Offers authentic customer experiences	Conservation activities Learning activities Species monitoring activities Photography workshops Offers talks/presentations in specialist subjects	
Countryside Code for walkers	Information provided to customers	
Promotes locally available handicrafts and souvenirs	Information provided to customers	
Uses locally crafted furniture, signboards, artworks	In evidence	